

# Enshine Smart Bulb User Manual



# CAUTION

**USE IN DRY LOCATIONS.**

**RISK OF ELECTRIC SHOCK OR BURNS**

For indoor use only.

Do not install the device with wet hands or when standing on wet or damp surfaces.

Not for use in totally half or fully enclosed luminaires, especially luminaires with metal shade, which may distort the signal and make it harder to connect or control the lights.

Do not use with **Dimmers!**

## Get Ready

Know your Wi-Fi network and password

Make sure your mobile device is running iOS® 8 or higher or Android™ 4.1× or higher

Make sure you're connecting to a 2.4GHz Wi-Fi network

\*Dual-band Router: Go to the wifi setting of the router and disable 5G wifi network



**Scan the QR code to view Instructions video**

**More information**

<https://enshinehome.com/support/>

**Customer Service Email**

[support@enshinelighting.com](mailto:support@enshinelighting.com)

- 1** Download the free 'Smart Life' app from App store or Google Play and Register

Register or log in if you already have an account.

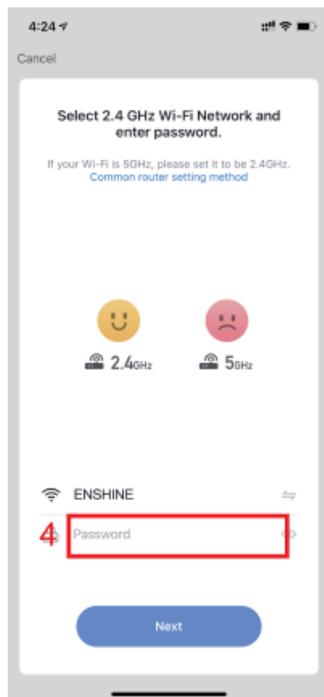
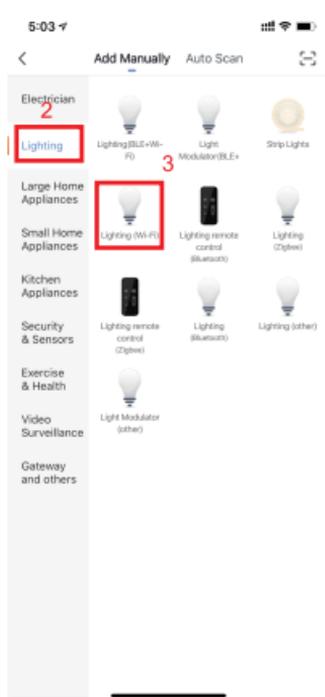
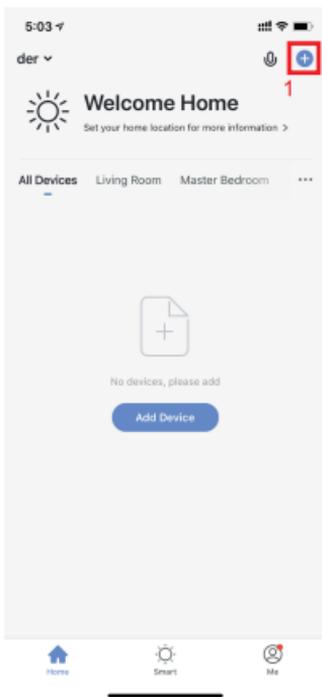


GET IT ON  
**Google Play**



Download on the  
**App Store**

## 2 Add device

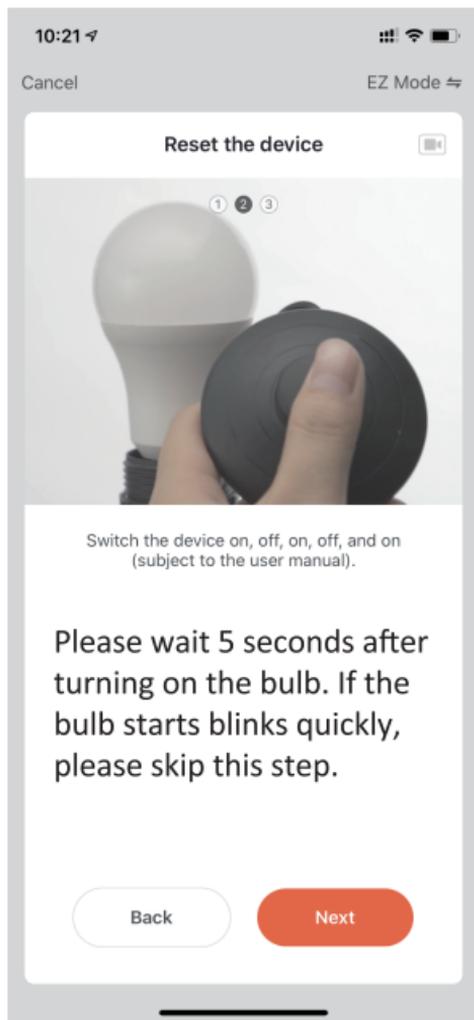
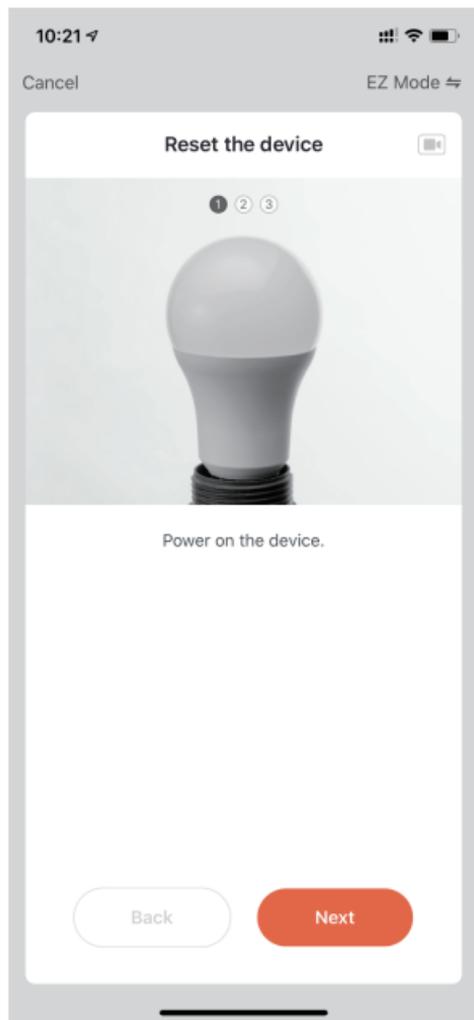


Tap “+” symbol

Select Lighting  
==> Lighting (Wi-Fi)

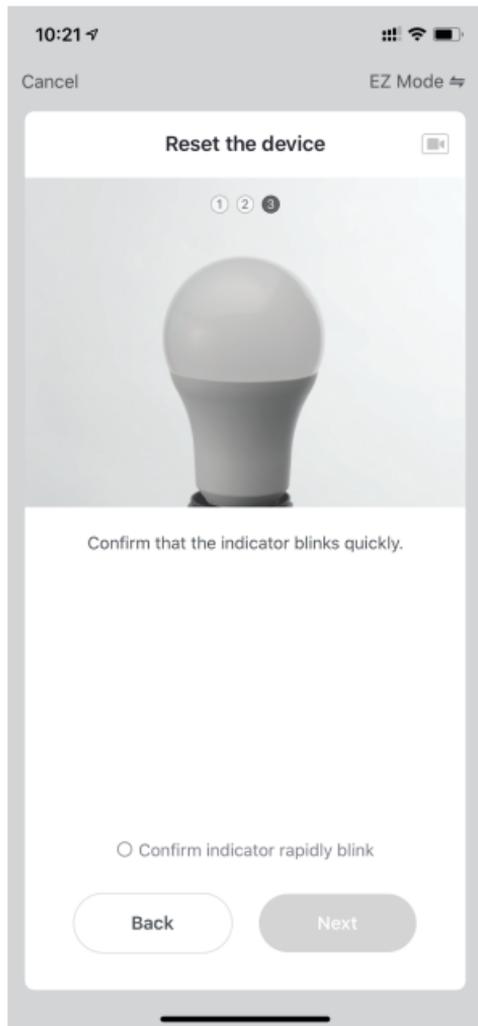
Enter your  
Wi-Fi password

# Easy Mode

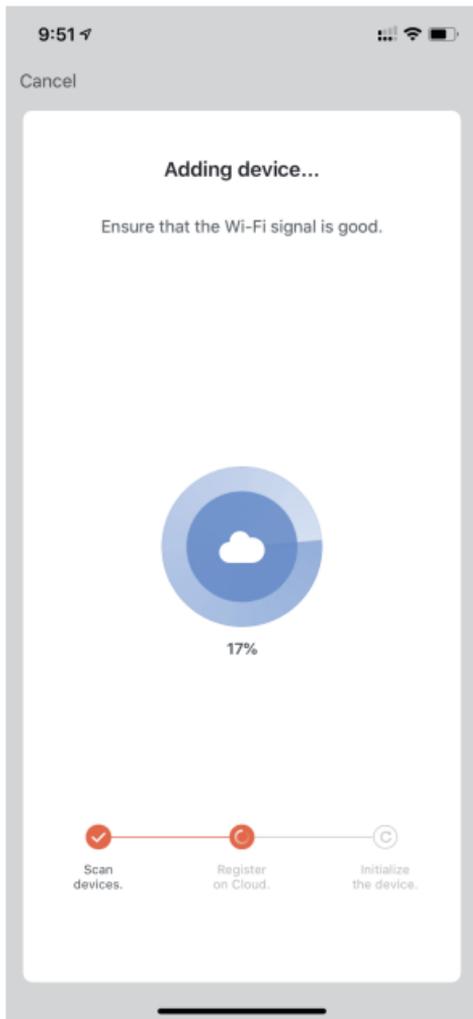


**\* If the connection fails, try to connect using AP Mode.**

# Easy Mode

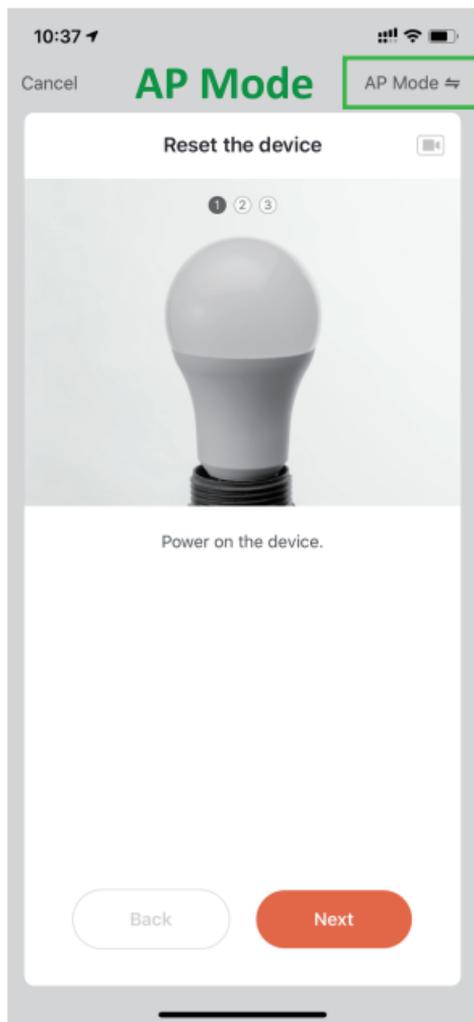


Confirm and Tap 'Next'

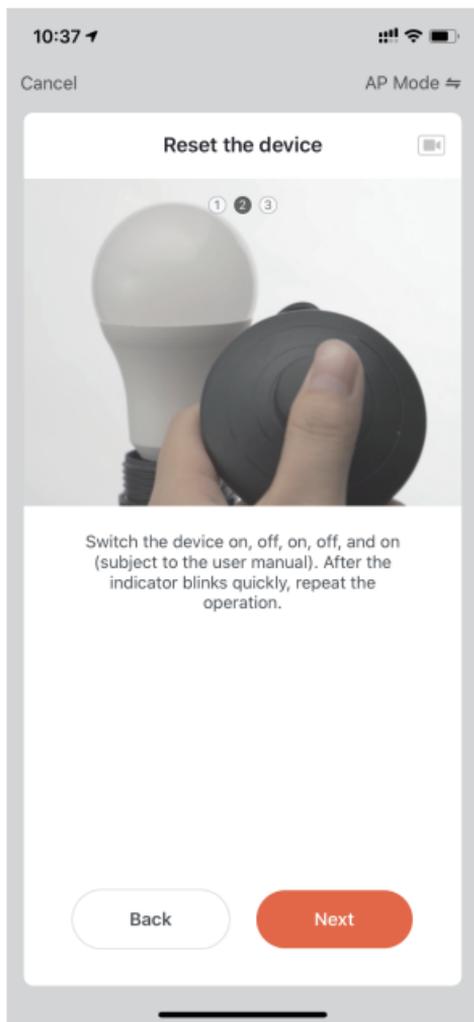


The app will try to connect the smart bulbs

# AP Mode

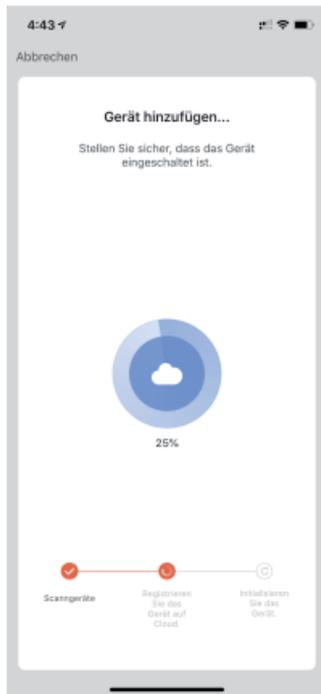
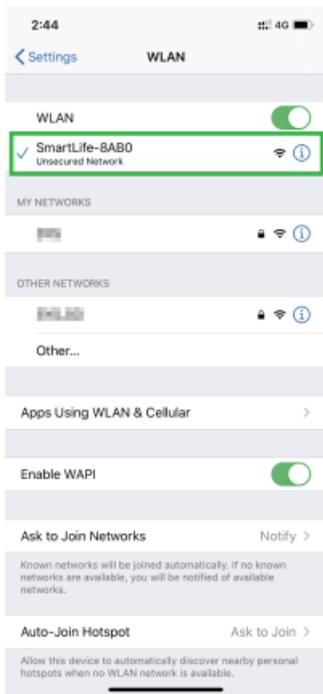
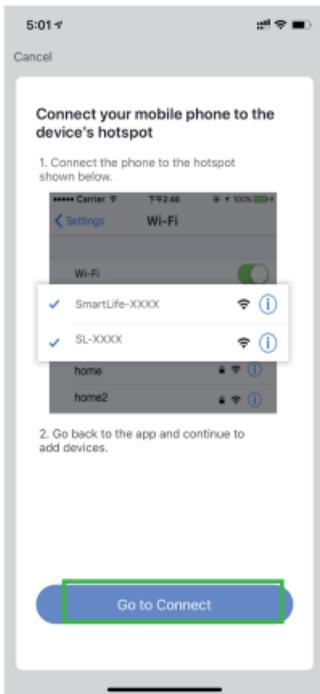


Choose AP Mode



Switch the bulb to blinks slowly

# AP Mode



Tap 'go to connect'

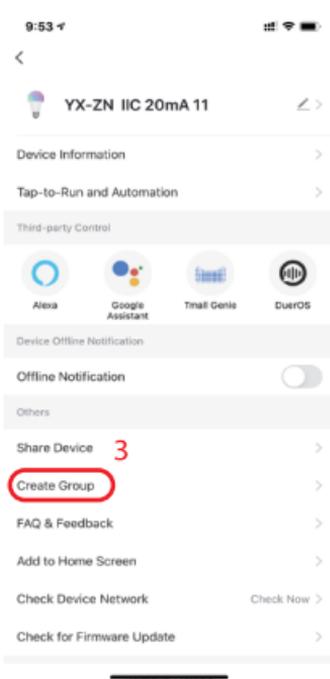
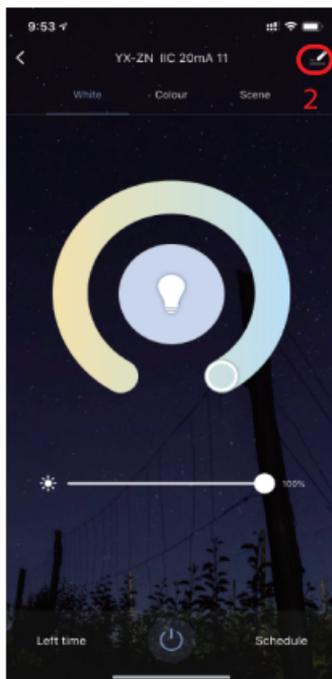
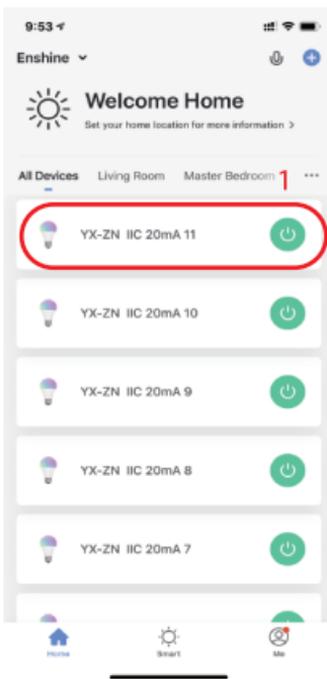
Connect to the smartLife-xxx network

Go back to the smart life app, and it will try to connect the bulb

# Group Control

1. Tap a smart bulb in the device list to enter the its control panel.

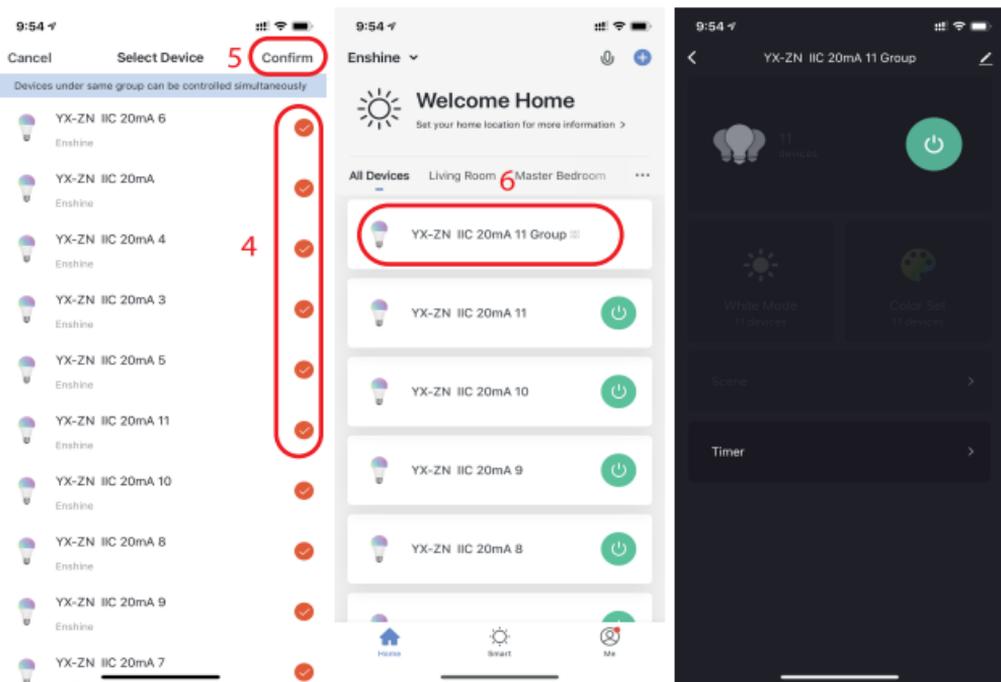
2. Tap the edit icon 3. Click ' Create Group '



# Group Control

4. Select devices for unified management.

5. Tap 'confirm' to complete the setup.

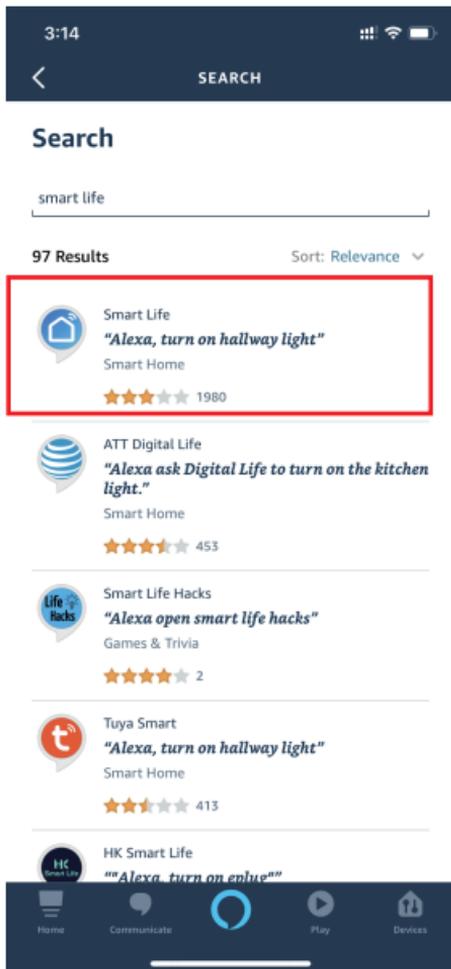
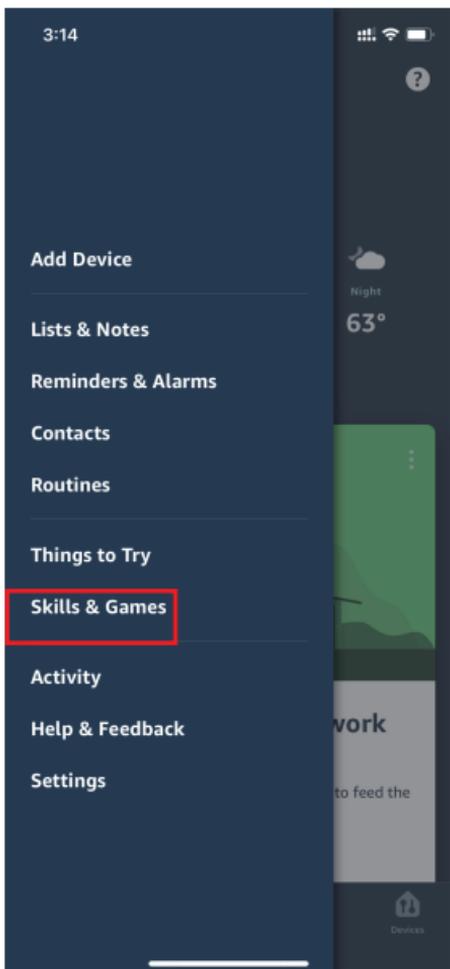


Now, you can use group control to control multiple bulbs

# Alexa Settings

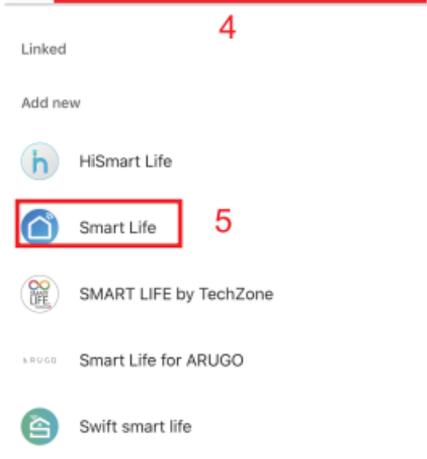
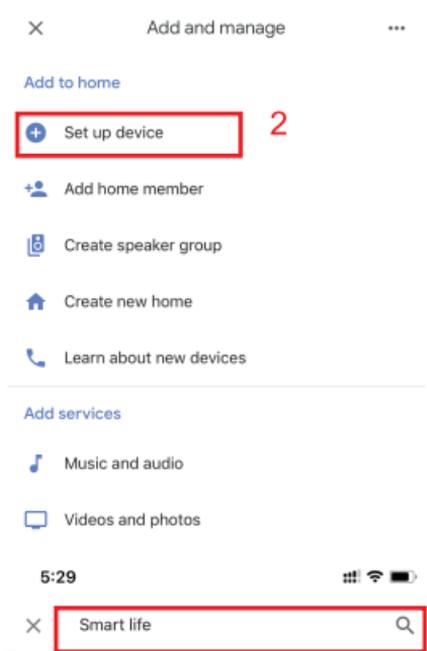
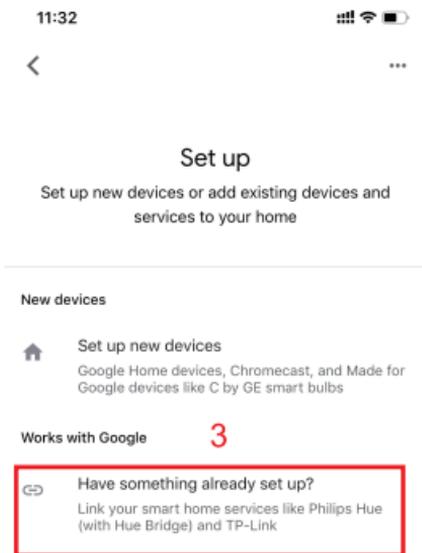
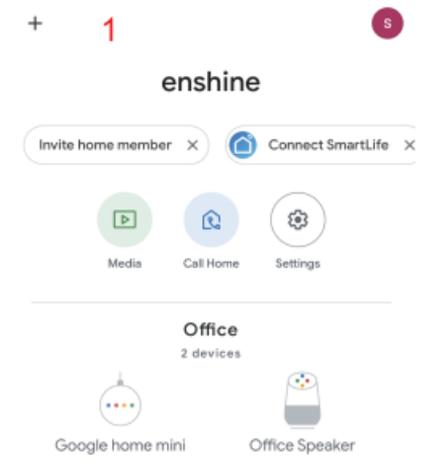
Enable the Smart Life skills in the Alexa APP, then log in your Smart Life account, it will automatically sync your smart bulb to Alexa.

After the synchronization is successful, you can use voice commands to control your smart bulbs.



# Google Assistant Settings

Tap 'Add' - 'Set up device' - 'Have something already set up?' - search for 'Smart Life' to add it and log in your smart life account.



# Frequently Asked Questions

## 1. What should I do when my device fails to connect to the network?

--Check whether the router password you entered is correct.

--Ensure that broadcasting is enabled for Wi-Fi and is not hidden. Ensure that your device has been added over a Wi-Fi band of 2.4 GHz. (Check whether the 2.4 GHz band and 5GHz band share the same Wi-Fi account. If so, we recommend that you configure two accounts and switch to the 2.4 GHz band during network connection.)

--Ensure that the network environment has strong and stable signals. Troubleshooting: Place your mobile phone or iPad connected to the same local area network close to the device, and open a web page to check whether the browsing is smooth and stable.

--If the network is normal but the device network connection still fails, check whether the router is overloaded. You can disable a device's Wi-Fi feature to reserve the channel for resource reallocation.

--If wireless MAC address filtering is enabled for the router, remove your device from the router's MAC address filtering list to ensure that it is allowed to connect to the network. You can also disable MAC address filtering.

If your device still fails to connect to the network after the preceding steps, please contact [support@enshinelighting.com](mailto:support@enshinelighting.com) to let us troubleshoot this issue

## **2. The light changed from flashing to regular, but it still fails to connect?**

--Please check if the Wi-Fi password you entered during network configuration is correct.

--Please keep the distance to the router during the network configuration (within 1 ~ 5 meters, there must be no metal spacers in the middle)

--The smart device that your router's CPU can load has reached the upper limit. Please disconnect some devices and try again.

--The device does not reset after the network configuration fails. You can try the network configuration again after the device is reset.

## **3. My smart bulb was disconnected, how can I reset it?**

EZ Mode:

--Make sure the device is powered off for more than 10 seconds before powering on the device.

--Turn on and off three times (on-off-on-off-on) power of the device (2 to 4 seconds between each on and off). Wait a few moments until the lighting starts blinking rapidly.

AP Mode:

--No need to power down the device, but need to keep the lighting device blinking rapidly. Then turn on and off three times (on-off-on-off-on) power of the device (2 to 4 seconds between each on and off). Wait a few moments until the lighting starts blinking slowly.

## 4. How to configure separate WI-FI SSIDs for 2.4GHz and 5GHz?

If your router supports both the 2.4 GHz and 5 GHz bands, but only one Wi-Fi name is displayed on the Wi-Fi search page of your mobile phone, perform these steps:

--Go to the Wireless page of the router. (The entry address is usually provided on the label attached to the back of the router).

--Go to the 2.4 GHz setting page, and set the Wi-Fi name (SSID) to (XXX) -2.4G, where xxx indicates the Wi-Fi name. Save setting.

--Go to the 5 GHz setting page, and set the Wi-Fi name (SSID) to (XXX) -5G, where xxx indicates the Wi-Fi name. Save setting.

--When the preceding settings are complete, the new Wi-Fi names will appear on the Wi-Fi settings page of your mobile phone.

Note: After the Wi-Fi names are changed, you need to reconnect the devices that use this wireless router. The password remains the same if it has not been changed.

To configure the routers of some popular brands like Netgear, ASUS, D-LINK-TP-LINK, please visit FAQ & Feedback on the app for more information.

## 5. If my Wi-Fi/Internet goes down, will ENSHINE smart bulbs still work?

ENSHINE products need to be connected to Wi-Fi in order to use them remotely.

## 6. Can I share with family and friends?

Yes, you can share your bulbs with family and friends who will have access to control your bulbs. In the Smart Life app, press the Profile button and click on the 'Share Device' button, and you will be able to give or revoke sharing permissions. In order to share, the other user should already have downloaded the Smart Life app and registered a new account.

## 7. The bulb appears offline or unreachable, what should I do?

Check the light switch and make sure that it is switched ON. The light bulb requires an 'always-on' power supply to operate properly. Make sure your Wi-Fi router is online and in range. Make sure you have the latest Smart Life functionality by clicking 'check for firmware update' in your device settings.

## 8. What's the Wireless Range?

The range of your home Wi-Fi is heavily dependent on your home router and the conditions of the room. Check with your router specifications for exact range data.

**For updated user manual, please visit**

**ENSHINEHOME.COM**